HanTovia
EDUCATION CIC

Learn • Grow • Thrive

Website Terms of Use

HANTOVIA EDUCATION CIC · Company no. 17587942 · Last updated 23 November 2026

These terms and conditions explain how you may use the HanTovia Education CIC website. By using the website you accept them. If you do not agree, please do not use the website.

1. About us

HanTovia Education CIC is registered in England and Wales as **HANTOVIA EDUCATION CIC**, a community interest company and private company limited by shares, under company number **17587942**. Our registered office address is shown on the Companies House register.

You can contact us at hanan@hantoviaeducation.co.uk or on 07751 293699.

2. The purpose of this website

This website gives general information about HanTovia Education CIC, the educational support we offer to schools, foster-care services, residential children's homes, local authorities and families, and how to get in touch with us. It is an information website. It does not sell products or take payments.

3. Using the website

You may use the website for lawful purposes only. You must not:

- use it in a way that breaks any law or regulation, or is fraudulent or harmful;
- try to gain unauthorised access to the website, the server it runs on or any connected system;
- introduce viruses, malware or other harmful material, or attack the website (for example through a denial-of-service attack);
- send spam, false enquiries or automated submissions through our forms, or use them to send offensive, threatening or unlawful content;
- copy, scrape or harvest content or data from the website using automated tools without our written permission;
- send personal or sensitive information about a child through our forms (see our Privacy Notice).

We may suspend or restrict access to the website, or block submissions, if we believe these terms have been broken.

4. Enquiries and consultation requests

- Sending an enquiry or requesting a consultation through the website **does not create a booking, a contract or any obligation** for you or for us.
- All of our services are subject to suitability, availability, our safeguarding requirements and a **separate written agreement** signed by both parties. That agreement, not this website, sets out the services, fees and responsibilities that apply.
- Any description of services, outcomes or approaches on this website is general information and is not an offer that can be accepted.
- We aim to reply to enquiries within 2 working days, but we cannot guarantee a response time, and we may decline any enquiry.

5. Ownership of content

The website and its content, including text, design, graphics, 3D scenes, illustrations, the HanTovia Education CIC name, logo, crest and other branding, are owned by or licensed to HanTovia Education CIC, and are protected by copyright, trade mark and other intellectual property laws. Some photographs are used under licence from third parties.

You may view the website, and print or download pages and our policy documents, for your own personal use or for internal use within your organisation (for example to share our policies with colleagues considering our services), as long as you do not change them and you keep any copyright notices.

You must not otherwise copy, reproduce, adapt, sell or use any part of the website, our branding or our documents for commercial purposes, or in a way that suggests you are connected with us, without our written permission.

6. Information on the website

We work hard to keep the website accurate and up to date, but the content is general information only. It is not professional, educational, medical or legal advice about any individual child. Please read our Disclaimer.

7. Links to other websites

Where the website links to other websites (for example the Information Commissioner's Office or the NSPCC), the links are for your information only. We have no control over those websites and are not responsible for their content or how they use your information.

8. Website availability and changes

HanTovia Education CIC endeavours to keep its website accessible and functioning properly. However, we cannot guarantee uninterrupted availability or that the website will always be free from technical errors or interruptions.

HanTovia Education CIC reserves the right to update, modify, maintain, temporarily suspend or withdraw website content and features where reasonably necessary, including for maintenance, security, technical improvements or business reasons.

Where reasonably practicable, significant changes or planned interruptions will be communicated in advance.

The website may include interactive 3D graphics, animations and other moving visual elements. Visitors can reduce most motion effects using the website's "Reduce Motion" accessibility control.

All decisions concerning the website's content, operation and continued availability remain under the authority and control of HanTovia Education CIC.

9. Our responsibility to you

Nothing in these terms excludes or limits our liability for death or personal injury caused by our negligence, for fraud or fraudulent misrepresentation, or for anything else that cannot be excluded or limited under the law of England and Wales.

The website is provided free of charge and "as is". To the extent the law allows, we are not responsible for any loss or damage arising from your use of, or inability to use, the website, or from relying on its content.

If you are using the website as a business or organisation, we will not be liable for any loss of profit, revenue, business, contracts, anticipated savings, goodwill or data, or for any indirect or consequential loss.

If you are using the website as a consumer, we only provide it for domestic and private use. We are not responsible for losses that were not foreseeable, or for business losses. Nothing in these terms affects your legal rights as a consumer.

We are not responsible for viruses or other harmful material that may affect your device as a result of using the website. Please use your own virus protection.

10. Other policies that apply

These terms should be read with our Privacy Notice, Cookie Policy, Disclaimer, Safeguarding and Child Protection Policy and Accessibility Statement.

11. Changes to these terms

We may change these terms from time to time. The version on the website when you use it is the one that applies, so please check this page occasionally. The date at the top shows when it was last updated.

12. Law and jurisdiction

These terms, and any dispute or claim arising from them or from your use of the website, are governed by the law of England and Wales. The courts of England and Wales have jurisdiction, although if you are a consumer living in Scotland or Northern Ireland you may also bring proceedings in your local courts.

13. Contact and complaints

If you have a question or complaint about the website, please contact us at hanan@hantoviaeducation.co.uk. We will do our best to resolve it promptly.

The latest version of this document is always available at **hantoviaeducation.co.uk/terms**.